

WATERFOOT GROUP OF DOCTORS

Waterfoot Health Centre
Cowpe Road
WATERFOOT



NHS
East Lancashire
Clinical Commissioning Group

PATIENT PARTICIPATION GROUP NEWSLETTER AUTUMN 2015

Issue 2

YOUR PRACTICE (WATERFOOT)



Ronnie Barker (PPG Chair)

Hi, thanks to the continued support of the CCG we are able to share our 2nd newsletter with you and welcome any comments for improvement.

Please Rate us on NHS Choices link

<http://www.nhs.uk/Service-Search/GP/bb4-7dd/Results/4/-2.2492516040802/53.6884880065918/4/0?distance=25>

Our PPG (Patients Participation Group) will meet again on the 1st of December at 6pm, you are most welcome to join us.

If you want to follow us on Facebook please try the link below to our page

<https://www.facebook.com/Waterfootpatientsreferencegroup?ref=hl>

OR Follow us on Twitter @WPRG1

We are trying to build up a list of Patients who are happy to be contacted periodically by email to ask them about the Practice and how well we are doing and if there are any areas for improvement.

If you would like to be involved please ask for, and complete, one of the contact forms from reception.

We are also looking for Volunteers to keep the 3 Outdoor Planters maintained so any offers of help will be most welcome.



YOUR LOCALITY (ROSSENDALE)

Integrated Neighbourhood Team

Rossendale is continuing to develop an Integrated Neighbourhood Team which will allow for a single hub and referral process. A key feature will be monthly multi-disciplinary team meetings which will focus on ensuring that those most vulnerable in our community are cared for in a co-ordinated way. The INT is being hosted by Rossendale Hospice and will build upon the Support Nursing Team that is already employed by the Hospice and which is now well established in Rossendale. A befriending service that is also hosted by the Hospice is set to become more established with an agreement that it should be retained for a second year.

Alder Grange School Goes Dementia Friendly



To be the first in anything is quite an achievement and Alder Grange School in Rawtenstall has recently become the first school in the UK for all of its pupils and staff to go through an Dementia Friends awareness session. The sessions were supported by BUPA with some materials supplied by the CCG and involved some 900 pupils.

These awareness sessions have given the staff and students the skills and knowledge to become Dementia Friends and support those living with the condition to feel part of the community. Dementia Friendly Rossendale is a community led initiative supported by local statutory organisations and is now in its second year.

YOUR CCG (EAST LANCS)

Share your experience

East Lancashire Hospitals NHS Trust Care Quality Commission 21 October 2015. Hospital services inspected will include:-

Surgery, Medical, End of Life Care, Emergency Department and Governance (includes complaints & leadership). Tell us your experiences of the service.

Online form:

<http://www.cqc.org.uk/share-your-experience-finder>

Email: enquiries@ccg.org.uk

Phone: 03000 616161

CCG of the Year Award

East Lancashire CCG has completed the first part of the assessment process with a visit from judges at the end of September and will now be followed by a final presentation to the judging panel in November with an award ceremony on 18 November 2015.

Accrington Community Sister chosen as a Queens Nurse

An Accrington nurse looking after the over 75s in the town is to be appointed with the prestigious title of Queens Nurse from the Queens Nursing Institute for her commitment to high standards of patient care, learning and leadership.

Lisa Murray is a Community Sister for the Blackburn Road Medical Practice, Abbey Street Surgery, Richmond Medical Practice and King Street Surgery and has the responsibility of working with patients aged over 75 to enhance their quality of life and keep them out of hospital.

YOUR PRACTICE (WATERFOOT)

YOUR LOCALITY (ROSSENDALE)

YOUR CCG (EAST LANCS)

Did you know?

You can now ask for your prescriptions to be sent electronically to your nominated Pharmacy.

You can get up to date news direct from the Practice website by following the link below

<http://www.waterfootgroupofdoctors.co.uk>

Are you vulnerable – have you had your JAB yet?



Prescription for Well Being Grants

For the second year running the CCG through Burnley, Pendle and Rossendale CVS have provided grant funding to local organisations. A total of 14 grants have been placed with organisations who will provide services in Rossendale which equates to £117,000. A further 11 schemes are being funded across all three of the localities (Burnley, Pendle and Rossendale) which equates to an investment of £113,000. Amongst the schemes funded in 2015/16 are ones that are aimed at Dementia patients, military veterans and their families and activity opportunities for all ages.

Avoiding Prescription Waste

Rossendale GPs and Pharmacists working in our locality are concerned about prescription waste so much so that they would like to raise awareness amongst patients. It is estimated that nationally waste medicines cost the NHS £300 million each year. The advice from the healthcare professionals is that you should not order any medication that you no longer take. Also remember to tell the doctor if you are not taking any medicines prescribed to you.

Patient Appointment reminders

The CCG has supported all of the Rossendale GP Practices in the use of text reminders of patient appointments. If you would like to receive text reminders then let your GP practice know.

Produced in partnership with Waterfoot Group of Doctors

East Lancashire Integrated Neighbourhood Team

All of our localities are continuing to develop Integrated Neighbourhood Teams which will allow patients to be seen in a co-ordinated way, ensuring that the care of those most vulnerable in our community are cared for. Patient leaflets are currently being prepared that will be available in GP Practices and distributed by those working in the respective Integrated Neighbourhood Teams.

Prescription for Well Being (Social Prescribing) Grants

The CCG through partnership with both Burnley, Pendle and Rossendale CVS and Hyndburn and Ribble Valley CVS have provided grant funding to a wide range of local organisations. In total of 169 applications were received from which 94 were successful. In total £680,000 has been distributed and typical schemes will involve Volunteering, Physical Activity, Arts and Creative activity, Learning new skills, Befriending, Support to access employment, housing and debt advice and many more interventions.

The CCG Annual Report

This is now available on our web site at www.eastlancscg.nhs.uk



Did you know.....

There is a Minor Injuries Unit (MIU) is available at the Rossendale Primary Care Health Centre (Bacup Road, Rawtenstall, BB4 7PL). It provides treatment for patients with common injuries, such as scalds, burns, cuts, stings, bites, and suspected broken bones, which although not life-threatening do still need urgent medical treatment (see full list below).

The MIU is open 7 days a week, 365 days a year from 8am to 8pm.

It provides treatment for patients with **COMMON MINOR INJURIES** such as **scalds; burns; cuts; stings; bites; suspected broken bones and sprains; minor head injuries which although not life threatening do still need urgent medical care.**

The service has access to X-Ray 9.00-5.00 Monday to Friday.

No appointment is necessary.

They do NOT provide treatment for patients with: General illness; Coughs and colds; Chest infection, chest problems; Urine infections; long standing joint or limb pain; Arthritis; Rashes; Stomach and bowel problems; Abdominal pains; Headaches; Dental problems; Maternity Issues. Or patients needing: routine re-dressing of wounds; routine reviews of chronic illness; blood pressure checks; Repeat prescriptions.