

THE COMMUNITY CARE NAVIGATOR PROJECT

WHAT IS THE PROJECT?

This is a fantastic project funded by the NHS East Lancashire Clinical Commissioning Group.

The project requires you to volunteer to work with and support socially isolated or vulnerable people across Burnley, Pendle and Rossendale who are at risk of hospital admission and repeated visits to their GP by socially connecting people to their local community and non-clinical services.

WHAT WILL I BE DOING?

You will be supporting individuals that need a bit of extra support in their daily life to achieve wellbeing.



People of all ages and backgrounds need help for many different reasons. You will provide one-to-one support in the home or accompany people to local, non-clinical services.

WILL I RECEIVE TRAINING?

You will receive full training from BPRCVS to equip you for supporting your client. This includes:

- A full induction to the role
- Additional training including lone working, befriending and confidentiality
- Access to an accredited Level 1 Health Improvements course
- Access to wider BPRCVS training



WHAT SKILLS DO I NEED?

You don't need any qualifications to be a Community Care Navigator. You just need to:

- Be 18 years+
- Want to help others in your community
- Be confident and supportive
- Have good interpersonal skills
- Be reliable and confidential

SUPPORTING YOU TO VOLUNTEER

HOW WILL I BE SUPPORTED?

Your Community Care Coordinator will provide you with:

- Regular one-to-one supervisions
- Telephone support
- Support your personal development
- Refund all reasonable travel expenses

IS IT FOR ME?

We can help support you, whatever your reason for volunteering is...



- Are you starting a career in health and social care?
- Are you a stay at home parent wishing to play an active role in the community?
- Are you retired and want to put your skills and life experiences to good use?

WHEN CAN I START?

As soon as you contact us!

We have regular training dates all year to get you started.

CONTACT OUR COMMUNITY CARE COORDINATORS

AND START VOLUNTEERING TODAY!

Volunteer Community Care
Navigator induction training runs
regularly throughout the year.

Contact us and book on today!

TELEPHONE

01282 433740 Option: 8

EMAIL

navigators@bprcvs.co.uk

BURNLEYPENDLE & ROSSENDALE COUNCIL FOR VOLUNTARY SERVICE



Helping people to
help others

FIND US AT

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Option: 8

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